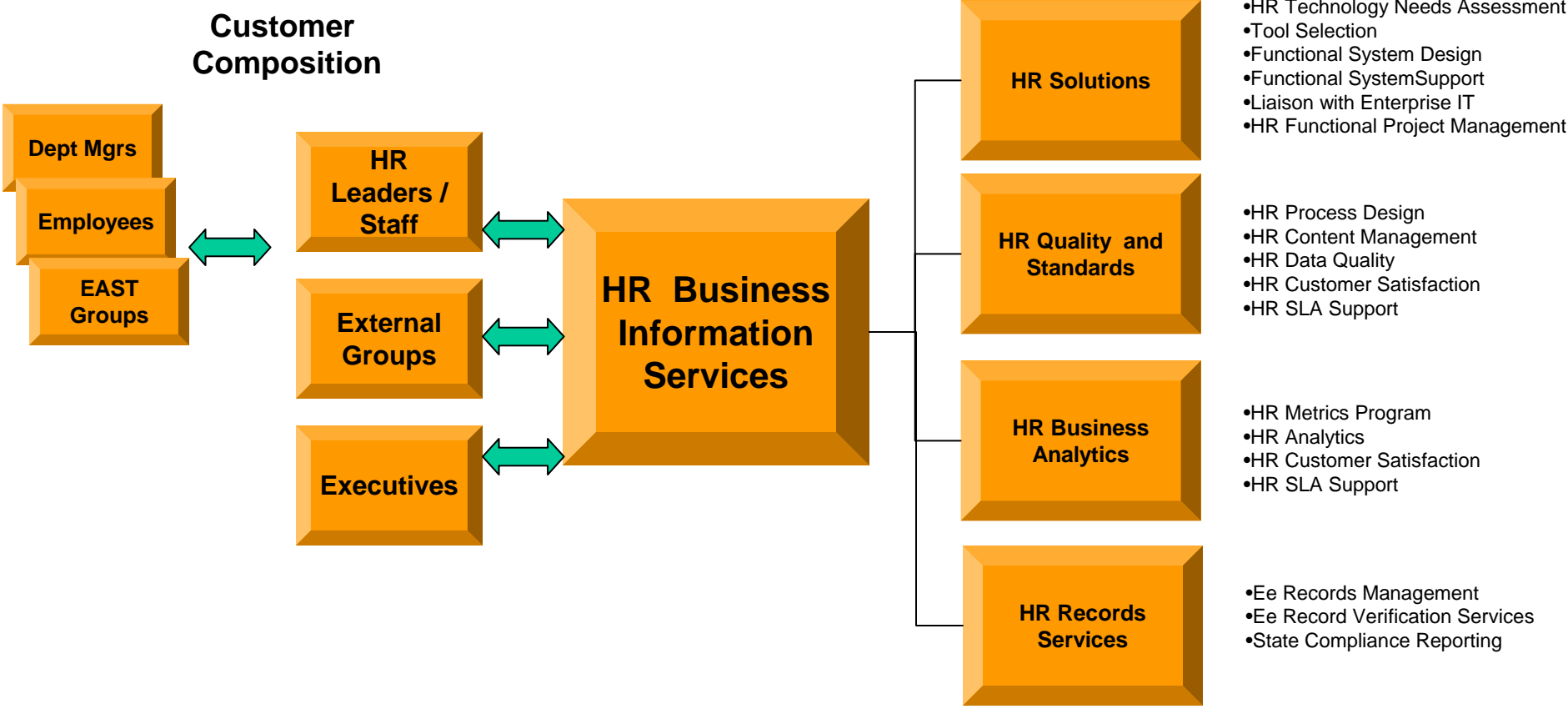


UTMB HR Business Information Services

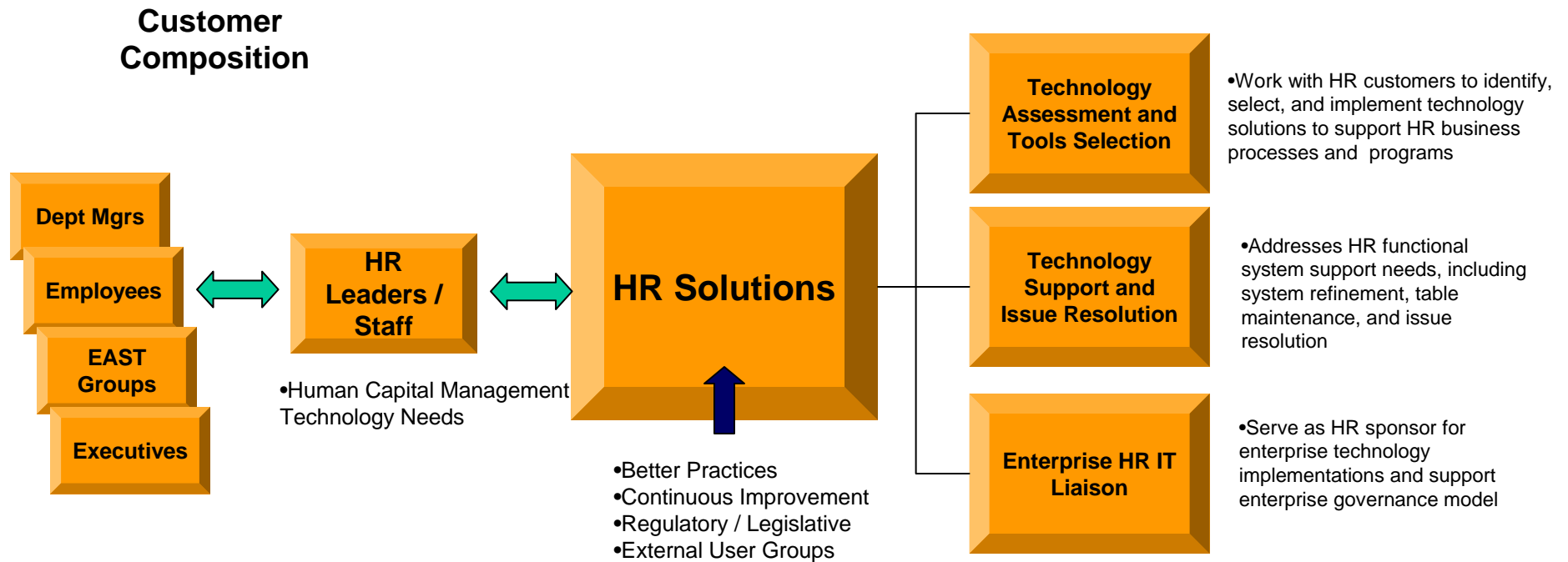
(Operational Service Delivery Model)



HR Business Information Services

We support critical Human Capital decision-making capability through the appropriate application of information, processes, enabling technologies; we promote consistent HR standards of excellence through internal and external quality control and measurement programs.

UTMB HRBIS – HR Systems Support (Operational Service Delivery Model)



HR Solutions (HRS)

The HR Solutions function fulfills the technology mission of HRBIS by assisting with the identification, selection, implementation, and functional support of our primary HR Business Systems. HRS serves as a liaison between the HR leaders and staff and the enterprise IT organization.

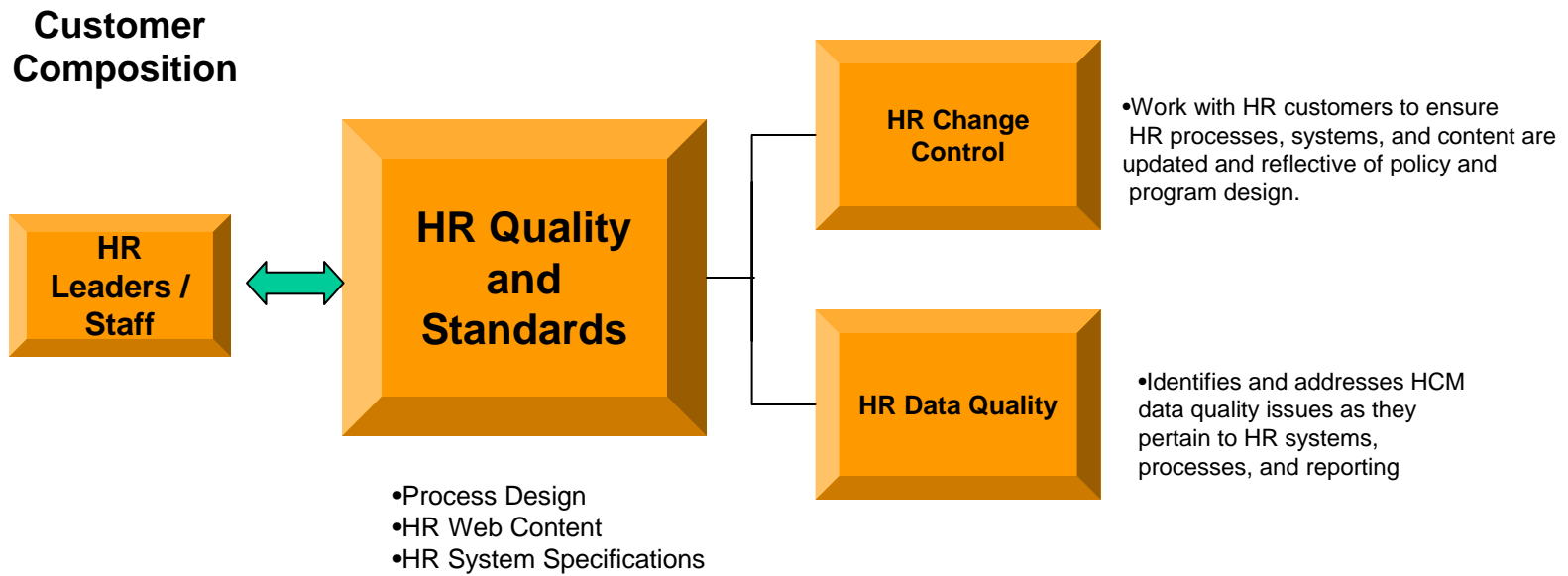


UTMB

Human Resources – Service Delivery Model

UTMB HRBIS – HR Quality and Standards

(Operational Service Delivery Model)



HR Quality and Standards (HRQS)

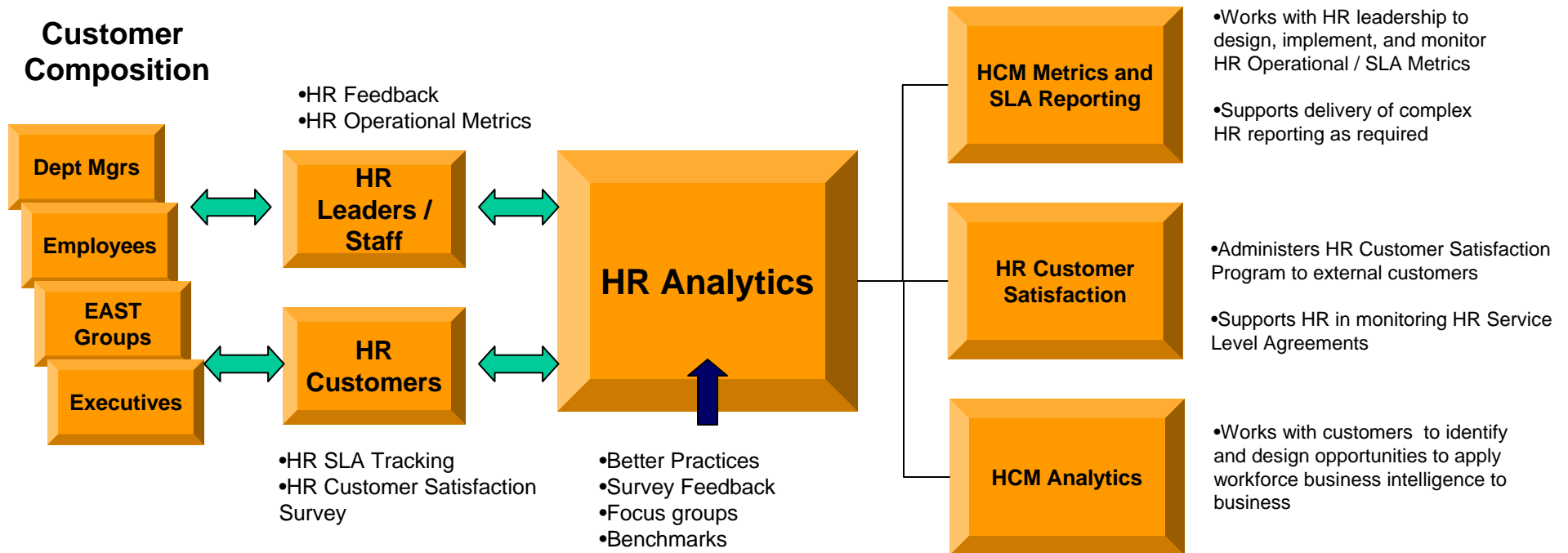
The HR Quality and Standards function within HR serves two primary purposes. The first is a standard / version control group facilitates timely and consistent updates of HR process and system design as well as HR content on the web. The second is a an HCM Data Quality Program which facilitates consistent HCM data standards and addresses HCM data quality needs.



UTMB

Human Resources – Service Delivery Model

UTMB HRBIS – HR Analytics and Metrics (Operational Service Delivery Model)



HR Analytics and Metrics

The HR Analytics and Metrics function facilitates the identification, definition and implementation of key HCM analytics which promote more timely and accurate decision-making about the workforce. It also administers the HR Customer Satisfaction and HR Metrics Programs, which provide for monitor of internal and external service levels for HR.

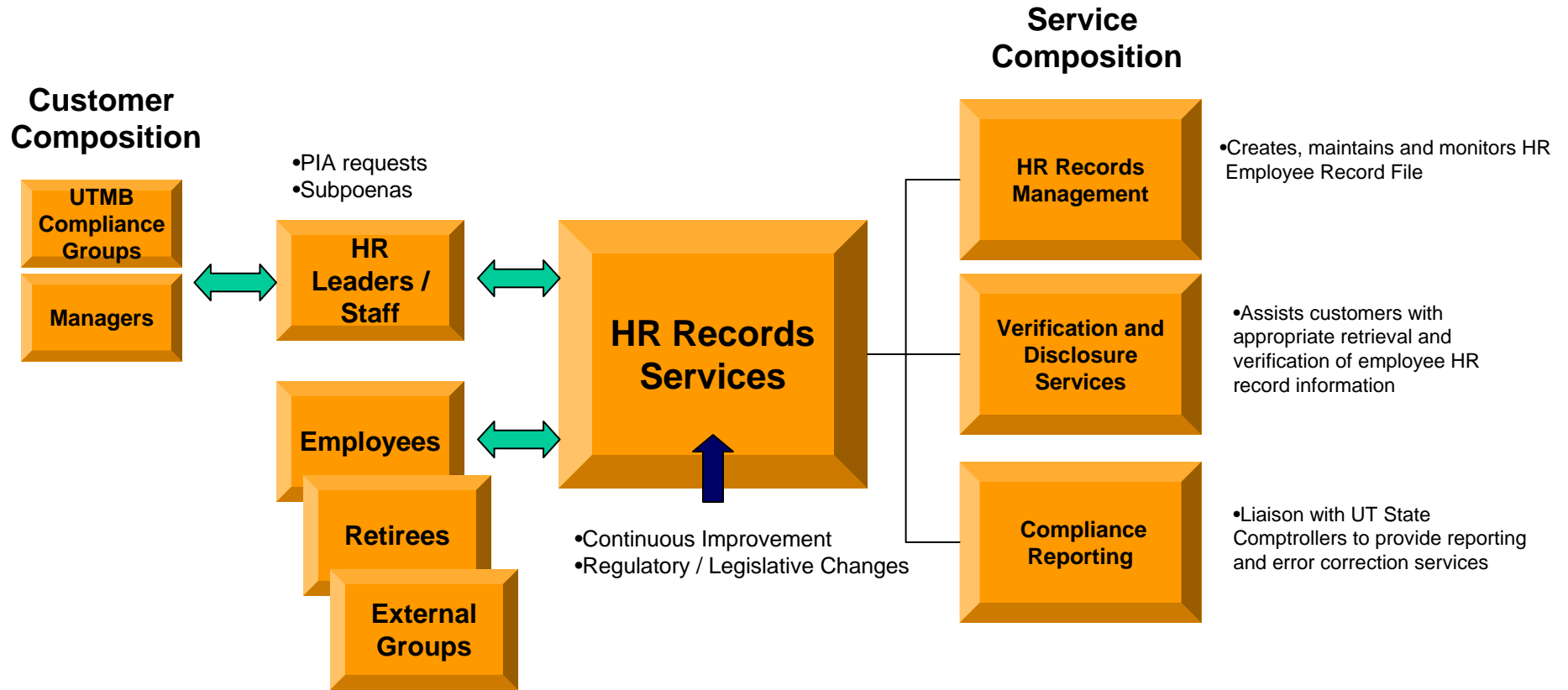


UTMB

Human Resources – Service Delivery Model

UTMB HRBIS – HR Records Services

(Operational Service Delivery Model)



HR Records Services (HRRS)

The HR Records Services function is responsible for the maintenance and management of employee HR records. Services provided include the wage, employment, and service verifications, as well as public information requests.



UTMB

Human Resources – Service Delivery Model